



## Animal Care Provider Certification

**Animal Shelter Record-Keeping:** In this class, we will discuss why record-keeping is important; kennel/cage cards; animal intake forms; medical intake forms; owner relinquish forms and owner relinquish for euthanasia forms; Good Samaritan forms; animal adoption and rescue transfer forms; euthanasia records; Daily Activity Reports; drug administration logs; weekly, monthly and annual reports; and more.

**Disease Control in an Animal Sheltering Environment:** In this class, we will discuss occupational exposure to zoonotic diseases, a variety of zoonotic diseases likely to be encountered in an animal shelter; parasites; canine infectious diseases; and feline infectious diseases.

**Breed Identification and Description:** In this class, we will discuss the importance of accurate animal identification and descriptions; gender identification; coat and color patterns; commonly found markings; categories of breed types; and breed characteristics.

**Encounter Communications:** In this class, we will discuss the basic tools of effective communications; effective techniques for conducting interviews of potential adopters or pet owners, complainants, and alleged offenders; and body language. We will also discuss how to cope with confrontational pet owners, potential adopters and rescues, and other persons.

**Animal Care in a Shelter Environment:** In this class, we will discuss high kill, low kill, and no kill facilities; animal disposition options; daily animal care; shelter sanitization; basic shelter operations; using toys, treats and bedding for animals; enrichment, exercise, and socialization programs; and proactive animal health care.

**Emergency Animal Sheltering:** In this class, we will discuss the reasons for establishing emergency animal sheltering; the PETS Act of 2006; the Human-Animal Bond; emergency animal sheltering plans, organization and operations. We will also discuss record-keeping; training; and methods of concluding emergency operations.

**Animal Shelter Oversight and Regulations:** In this class, we will discuss the minimum standards of animal care and shelter operations as required by various state's regulations and recommended best practices.

**Surviving the Day II: Officer Safety in the Shelter:** In this class, we will discuss general safety issues; good body mechanics and lifting techniques; stress management and compassion fatigue; safety animal handling techniques; rabies pre-vaccinations; situational awareness and crisis communications; the Reactionary Gap; and some basic self-defense techniques and tactics for use in a shelter environment.

**Canine and Feline Behaviors, Assessments and Temperament Testing:** In this class, we will discuss basic canine and feline behavior and communications; normal and abnormal behaviors; body language, to include communication via ear, eye, tail and body weight distribution communication; and the purposes for and differences between behavior assessments and temperament testing.

**Pro-Active Animal Sheltering:** In this class, we will discuss public perception of animal sheltering versus the reality of municipal animal sheltering; the Animal Care and Control Continuum; quality customer service; pro-active animal sheltering programs and options; and media management.



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# **Register Today!**

*June 30th-July 2nd, 2025, Mobile, Alabama*

**Jon Archer Agricultural Center**

**1070 Schillinger Rd N**

**Mobile, Al 36608**

**There are no refunds on class registration if you cannot attend the cutoff date, June 20th, 2025.**

## **Midwest Animal Services Academy will be teaching the Classes**

<b>Mail a Check or Money order to: AACA</b> c/o Gina Jones 15240 Co. Rd 49 Summerdale, Al 36580 Registration Fee \$200.00	Agency Name _____ Name of attendee _____ Mailing address: _____ City _____ Sate _____ Zip _____ Phone # _____ Email _____
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